PocketPatient™ Instructions

- Enter altadermatology.ema.md for the Practice URL
- Enter your email for the username
- Enter the password given to you by practice staff
- Click on “Login"

- Click on Appointments on the bottom of the screen
• Click on Virtual at the top of the screen

• Click on Request Virtual Check-In
• Select the appropriate provider

• Read the consent and select Agree

• You will then be prompted to answer a series of questions. Answer them to the best of your ability and take photos of the relevant areas. This completes your pre-appointment check-in.
• At the time of your appointment, select Video on the top menu bar

• If your provider has already joined the video visit, you will see that Your video visit is ready. Click Join Video Visit.

• Alternatively, you may receive a text message with a link to join the video call. Click this link to join.